



The future of training is here.

December 4, 2009

To Whom It May Concern:

I would like to express my thanks to the Mallard Group for the professionalism they displayed while working with them. I was asked to work on a project that had been "in process" for several months. It is never easy for two parties to change direction mid stream and develop new relationships, but I applaud Brian and his team for doing just that.

Brian's group was punctual, reliable, and willing to communicate with me. It was refreshing to have a company communicate positive aspects of our project as well as point out any concerns that we might want to take into consideration. They were patient as we discussed the pros and cons of our decisions as well as being dedicated to making sure all our needs were met.

The Mallard Group was always professional, courteous, and timely. Brian and his team are a natural choice to take care of our needs. We will definitely call on them for future needs.

Karen Taylor

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